

St. Thomas More Church

St. Thomas More Parish purchased a Comdial FX II Communications System in April of 2006 from Visions Communications.

Our old system was no longer working adequately and was not expandable. Service calls and breakdowns were numerous.

We shopped the market and met with five companies including Visions Communications. After the presentations, we did a complete analysis of all five systems. By far, the system Visions presented not only met all of our needs, but was competitively priced. We also learned that Visions had previously installed similar phone systems in churches and schools in the Cincinnati area.

In addition, we only had a small window of opportunity to install the system. Since we have a school, it was important we had an effective communication system in place. We could not wait until summer. Since our old system was not adequately working, we worked closely with Visions to install the system over spring break. The staff at Visions was more than accommodating and worked with us hand in hand to get the new system installed. Training began on Friday afternoon. The cut over went without a hitch. We went from 20 to 55 phones.

In the past 18 months, we have not had any problems with our phone system. When we have needed major programming changes we wanted installed, the engineers were readily available to come on site and complete the work. I also found the system easy to understand so I could make routine program changes.

I can only say positive things about Visions and our phone system. This is one time we had no regrets with our decision!

Mike Gennett
Business Manager

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