



RIXEY-BERRY  
INSURANCE GROUP

October 8, 2007

Jeff Gibson  
Visions Communications  
3189 Princeton Road  
Hamilton, OH 45011

Dear Jeff,

After an exhaustive search for the correct phone system for our Agency, we went with the Altigen IP phone system supplied and services by Visions Communications.

The phone system and the service provided by Visions Communications have been all that we expected and more. Because this is an IP phone system there is a lot of technical support needed. The service and technical support we need has been met and exceeded by our Vision's Technician Ryan.

Whenever I have a question or we need to do something with our phone server I know Ryan is a phone call away and can be here if and when needed. We have been very happy not only with the capabilities of our phone system but also with the capabilities of Vision Communications.

Trisha Schmid, CBC  
Benefits Manager  
**Rixey-Berry Insurance Group, Inc.**