



City of Cheviot, Ohio

OFFICE OF THE SAFETY-SERVICE DIRECTOR

City Hall

STEVEN O. NEAL
SAFETY-SERVICE DIRECTOR

October 4, 2007

Mr. Jeff Gibson
Visions Communications
1717 Dixie Highway
Ft. Wright, Kentucky 41011

Dear Mr. Gibson;

As you are probably aware the City of Cheviot has been using your company the last ten years to take care of our telephone needs. This year we totally upgraded the system and Visions Communications did the job. I want to tell you I was very concerned about what problems we would have but your staff people did a great job as far as educating as we went along. From the smallest question to the biggest question your staff showed great patience. It has been several months now since the completion of the upgrade. I would strongly recommend your company to another as the contractor for such upgrades.

Please feel free to use me as a reference if you deem so.

Sincerely,

Steven O. Neal
Safety-Service Director